

Symbiosis Institute of Business Management, Hyderabad



Symbiosis International (Deemed University), Pune

Guest Lecture Report

Mr. Arvind Ambo

(A. P. Moller – Maersk)

Topic:- "Current Trends in the Maritime Logistics Industry"

September 16, 2020

To add more value to the digital learning Operations Club in association with Corporate Interaction Cell (CIC) had arranged a series of guest lecture which would be a platform for all the Operations Specialization students to understand key concepts of Operations prevailing under the new norms in the corporate world from Operations perspective under the initiative "EFFIZIENZ" Beginning with the First session of "EFFIZIENZ" on September 16, 2020, we had Mr. Arvind Ambo, Head - Chemicals, Project Cargo & E-Commerce, South Asia, A.P Moller- Maersk, at 11:40 AM on MS Teams

Guest Profile:-

Mr Arvind Ambo has 17 plus years work-ex in roles encompassing Corporate Sales, Business Development, Corporate strategy & Organization development in the 'Service' industry. At A.P Moller- Maersk, Mr Arvind works as a Head- Chemicals, Project Cargo & E-Commerce, South Asia. He has good exposure in logistics Industry

Multimodal freight solutions: Road (part & full truckload) + Railway + Ocean (Bulk chartering, Break bulk & Containerized) Inventory management solutions: warehousing, yard management, distribution Location based solutions: In-plant logistics, Mining logistics, Port logistics Outsourcing models: 3PL, 4PL, LLP, End to End Control Tower solutions, Equipment leasing & management



Platform: MS Teams Timings: 11:40 am No of participants: 25

Activities:

Lecture Began with Guest Introduction by Mr Abhinay Tiwari, Student of Operations Club, welcome speech by Dr. Mohammed Laeqquddin, Head Operations Specialization, SIBM-H and also Mr Ravi Kumar Jain, Director SIBM-H also gave warm welcome to Mr Arvind as everyone was waiting to hear Mr Arvind about dirsuption & new trends in the Maritime Logistics.



Welcoming the guest by Dr. Ravi Kumar Jain, Director, SIBM & Dr. Mohammed Laequddin

Beginning with the session explaining about Maersk & the company's global supply chain which allows its customer to trade and grow by transporting goods anywhere. Maersk works to provide end to end service offering with customer engagement and good customer support.

Mr. Arvind also explained how the products & Container shipped is taken care off by various insurance policies from both customer end and Maersk. With key benefits like:-

- ☐ Simple Coordination
- ☐ Less paper work
- ☐ Easy pricing
- ☐ One invoice
- ☐ Simple claim process



Warehousing & distribution which also plays a key role in product storage and pakaging where major functions like:-

Ш	Cargo Sorting
	Quality Control
	Garments on Hangers
	Re-packaging
	Labelling & Scanning
	Reporting
	Palletzing

Returns Management

This provides several benefits with increased flexibility, improved speed and good cargo handling rules. Also Mr ARvind touched upon the customs with Customs HouseBrokerage (CBH) with transactional declaration processing like:-

☐ Import declaration

- ☐ Export declaration
- ☐ In-transit declaration

With increasing business of E-commerce discussion also surrounded upon how e-commerce make domestic inventory feasible with B2C order fulfillment. With several elements in SCM Mr. Arvind talked about challenges & how to derive maximum value to the Supply chain which he shwocased through. Also Mr Arvind talked about neutral platform that is digitising the global supply chain & transforming the trade



Elements that help to Maximize the Value Chain

The session lasted till 1:25 with Q & A round at the end with several questions asked regarding the Maritime Logistics & SCM to which Mr. Arvind answered each question very diligently. The session was really very insightful and was much worthy from operations perspective. With the vote of thanks by Director and Operation HOD the session ended with future engagements for the students research program if any

Outcomes:-

- ☐ Got to know about basic operations and supply chain model of Maersk
- ☐ Understood various terminologies associated with Maritime Logistics
- ☐ Learned about the new trends in supply chain and maritime Logistics
- Discussed about E-commerce platform and their fulfilment of order process
- ☐ Learned about the pricing model & global trade traffic with their products